

## Quality Policy

Akron Rubber Development Laboratory, Inc. is committed to meeting the requirements of the ISO 9001, ISO/IEC 17025 and ISO 13485 and all applicable standards under which we operate. We are dedicated to good professional practice and excellence in service and support to our customers. Our management system is designed to maintain and improve the highest level of quality testing and services to our customers. We evaluate and manage risk to the organization by identifying, monitoring and reacting to opportunities and threats on an ongoing basis. We engage employees in the management system by familiarization and implementation of ARDL's quality policies and procedures in their daily work, continuing education, interlaboratory participation and acquisition of new technology. We manage our relationships with external providers in order to expand our capabilities, improve efficiency and minimize costs, helping to ensure business continuity and growth.

We affirm our commitment to providing, and continually improving, the quality of our testing and services, covering all areas of Akron Rubber Development Laboratory's interests.